



SURFERS PARADISE TENNIS CLUB

Peta Starr: 0411 866 069 - **Court Address:** 1 Fairway Drive, Clear Island Waters Qld 4226
Email: surfersparadisetennis@gmail.com - **Facebook:** facebook.com/surfersparadisetennisclub

Dear Family

Welcome.... to the Surfers Paradise Tennis Club. For us, tennis is not just a sport, it's a way of life. We look forward to sharing our wealth of tennis knowledge and experience with you. We cater for all ages and abilities with something for everyone and have created a safe and fun family environment for members and new comers alike.

What's On Offer:

- *General court hire – day and night (membership avail for cheaper rates)*
- *Evening Social tennis*
- *Holiday clinics every school holidays*
- *Junior Coaching - Hot Shots Program (before and after school)*
- *Adult Group Coaching – Skills N Drills*
- *Private lessons (1 on 1) or semi private (small group) available on request*
- *Cardio Tennis / Group Fitness / PT Sessions*
- *Squad sessions*
- *Competition/ fixtures – day and night*
- *Restringing and re-gripping service*
- *Cafe*

1st session is complimentary for any group coaching & fitness class

Please visit our website www.sptc.com.au for further information on all of our programs listed above.

Please like our facebook page facebook.com/surfersparadisetennisclub for the latest info, promotions, up-coming events and weather updates.

For all inquiries and essential bookings, please contact Peta Starr or come in and meet our team Adrian Macintosh, Steve and Peta Starr.

We look forward to sharing the Surfers Paradise Tennis Club experience with you.



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Fee Structure – All fees include GST

All Group Sessions are \$18.50 – 1 session weekly, 40 weeks of the year
with weekly payments of \$14.52 on direct debit over 52 weeks of the year (fortnightly payments can be made)

| Hotshots | Student Age app | Ratio | Length | Juniors | Student Age app | Ratio | Length |
|-----------------|-----------------|-------|--------------|-------------|-----------------|-------|----------|
| Red Ball 1 | 4 – 6 years | 4-6:1 | 30 mins | Yellow Ball | 10 years + | 8:1 | 60 mins |
| Red Ball 2 | 6 – 7 years | 6-8:1 | 45 – 60 mins | Squad – Fri | 10 years + | 8:1 | 120 mins |
| Orange Ball 1/2 | 7 – 11 years | 8:1 | 45 – 60 mins | | | | |
| Green Ball | 10 years + | 8:1 | 60 mins | | | | |

Multiple children / sessions = 10 % off additional children / sessions

Compulsory Annual Insurance Fee – Coaching Students

Insurance Fee Jan – Dec each year (charged on first direct debit)

\$20 per player or max \$50 per family

Optional Membership Rates

Discounted court hire (includes insurance fee above) - Adult Insurance and membership - \$30.00 / Family - \$75.00

Semi Private / Private Lessons & Squads

Jnr & Adult Comp \$15 per player – direct debit

Private Lesson

Length / Cost – family fees are based on 1 student

| | | |
|------------|------------------------|----------------------|
| 1 student | 30 mins = \$37.50 / | 60 mins = \$75.00 |
| 2 students | 30 mins = \$20.00 ea / | 60 mins = \$40.00 ea |
| 3 students | 30 mins = N/A | 60 mins = \$30.00 ea |
| 4 students | 30 mins = N/A | 60 mins = \$25.00 ea |

Lesson Policies & Frequently Asked Questions Answered

Please read the following carefully.

Payment - All Coaching Fees Payable by direct debit

- * All coaching programs operate within the public school term (40 weeks of the year).
- * Payments are broken down and made weekly over 52 weeks of the year eg 1 student in 1 group lesson per week = \$17.50 (40 weeks of the year), instead payments are deducted weekly at \$14.52 per week over the 52 weeks of the year.
- * Insurance Fee - \$20 per player (\$50 maximum per family). Billed on your first direct debit.
- * Term by term commitment required.
- * Cancellations for the following term must be made in writing during week 9 or 10 of each term or payments will continue to come out (minimum 2 weeks notice required for the following term).

Cancellation/ Make Up Lessons

- * It is the parents responsibility to contact Peta Starr 0411 866 069 via text or phone if the students cannot attend.
- * Group lesson notification: minimum 30 mins notice to be given.
- * Private lesson notification: minimum 2 hours notice required.
- * Parents must arrange these make up lessons. These lessons must be made up within that term.
- * No shows are not entitled to make up lessons. No exceptions.
- * Maximum 2 make up lessons per term per student.

Wet Weather

- * Visit our facebook page [facebook.com/surfersparadisetennisclub](https://www.facebook.com/surfersparadisetennisclub) for possible wash out lessons.
- * If a lesson is cancelled due to the weather, a text with makeup lesson day and times will be sent.

General Info

- * 4 – 6 students maximum in a 30 min session, 6 - 8 students maximum in a 60 min +.

Heat Policy

- * Please help coaching staff by making sure that for every session all players have: a **hat, water bottle, sun block applied.**



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Junior Enrolment Form (one form per student)

Session Day/ Time:

School:

| Student details | Parent/ Guardian details |
|-------------------------------|---------------------------------|
| Given Name: _____ | Mother: _____ |
| Surname: _____ | Mobile: _____ |
| DOB: ____/____/____ | Email: _____ |
| Age: _____ M / F | Father: _____ |
| Address: _____ | Mobile: _____ |
| Suburb: _____ | Home Ph: _____ |
| State: _____ Post Code: _____ | Email: _____ |

FREE T-SHIRT (delivered to coach)

PLEASE CIRCLE: I give/ do not give Peta Starr permission to order my child/rens **FREE** t-shirt on my behalf using the details above. Blue / Pink or Blue / Green **Junior Size:** 4 6 8 10 12 14 16

How did you hear about us? Club / Newsletter / Word of mouth / Facebook/ Other: _____

Permission For Photographs/ Video Footage

You are giving permission for Surfers Paradise Tennis Club coaches/ nominated persons to take still photographs/ digital video footage of my child/ren whilst participating in a tennis related activity/ event. This includes tennis coaching, tennis competition, tennis clinics and promotional events. The photos/ footage may be used for the purpose of promotional material such as photo walls in the Surfers Paradise Tennis Club shop – advertising material eg newsletters, flyers etc) and possibly the Surfers Paradise Tennis Club web site/ facebook page. Digital footage may also be used for teaching purposes to assist with student development.

Parent/Guardian name: _____

Parent/Guardian Signature: _____ Date: ____/____/____

Medical Information

Date of your child's last tetanus injection: ____/____/____

Does your child require regular medication? If yes, please list: _____

Does your child have ANY MEDICAL CONDITIONS/ BEHAVIOURAL DISORDERS? _____

Allergies:

Food Yes / No If yes, details: _____

Drugs Yes / No If yes, details: _____

Other Yes / No If yes, details: _____

I hereby authorise the medical officer in charge to obtain such medical attention as may be deemed necessary and I understand that I am responsible for any cost incurred. I further authorise qualified practitioners to administer anaesthetic if the necessity arises. I am aware of the program and type of activities that my child is participating in.

Parent/Guardian name: _____

Parent/Guardian Signature: _____ Date: ____/____/____



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Direct Debit Form

Business: The Trustee For SPTC Trust **ABN/CAN:** 89 319 155 906 **SPTC GEN 45024**

Surname: _____ **Given Name:** _____

Mobile #: _____

Email: _____

Address: _____

Suburb: _____ **State:** _____ **Postcode:** _____

DEBIT ARRANGEMENT – Including payment details and associated fee/charges detailed below and/or the total amount billed for the specified period for this and any other subsequent agreements or amendments between me/us and the Business and/or Ezidebit.

Regular Debits: Starting: ____/____/____ **Frequency:** Weekly Fortnightly
Payments will continue until cancellation is received in notice in week 9 or 10 of a school term.

Debit this amount (1 or more options may be selected) Fees below are based on weekly frequency.

Insurance Fee (Annual Fee – charged on your first payment only, then annually after that)

\$20.00 – 1 Student \$40.00 – 2 Students \$50.00 – 3 or More Students

HotShots Lesson (2 or more sessions per week can also be classed as 2 children having one lesson per week)

\$14.52 - 1 session per week \$26.63 – 2 sessions per week \$38.74 – 3 sessions per week

Squad Session(s)

\$23.07 – 1 squad per week \$38.46 – 2 squads per week

Saturday Junior Competition

\$15 – In house comp (8 weeks per term)

Semi / Private Lesson / Other

\$ _____ - amounts vary depending on session length & time.

CHOOSE YOUR PAYMENT METHOD

Administration fee: Paid by Business Bank Account Transaction Fee: \$0.88

Credit Card Transaction Fee: Visa/Mastercard 2.2% (Min \$0.88) Amex/Diners: 3.75% (Min \$0.88)

Debit from Credit Card Visa Mastercard Amex Diners

Card Number: _____ **Expiry Date:** ____/____

Name of Cardholder: _____

OR

Debit from Bank, Building Society or Credit Union Account

Financial Institution: _____ **Branch:** _____

BSB: _____ **Account Number:** _____

Account Holder Name: _____

I/We authorise Ezidebit Pty Ltd CAN 096 902 813 (User ID No 165969, 303909, 301203, 234040, 234072, 428198) to debit my/our ccuont at the Finacial Institution identified above through the Bulk Electronic Clearing system (BECS) in accordance with the Debit Arrangement stated above and this Drect Debit Request and as per the Ezidebit DDR Service Agreeemtn (Ver 1.7) provided.

This Authorisation is t remain in force in accordance with the terms and conditions on this Direct Debit Request, the provided Ezidebit DDR Service Agreeemnt (Ver1.7) and I/we have read andunderstand same. I/We acknowledge that our personal information will be collected, used, heldand disclosed in accordane with the Ezidebit Privacy Policy found at <http://www.ezidebit.com.au/privacy-policy/>

Signature(s) of Nominated Account: _____ **Date:** ____/____/____



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ACN 096 902 813 | AFSL 315388

DDR SERVICE AGREEMENT (Ver 1.7)

DDR Service Agreement (Ver 1.7)

I/We hereby authorise Ezidebit Pty Ltd ACN 096 902 813 (Direct Debit User ID number 165969, 303909, 301203, 234040, 234072, 428198) (herein referred to as "Ezidebit") to make periodic debits on behalf of the "Business" as indicated on the attached Direct Debit Request (herein referred to as "the Business").

I/We acknowledge that Ezidebit is acting as a Direct Debit Agent for the Business and that Ezidebit does not provide any goods or services (other than the direct debit collection services to me/us for the Business pursuant to the Direct Debit Request and this DDR Service Agreement) and has no express or implied liability in regards to the goods and services provided by the Business or the terms and conditions of any agreement that I/We have with the Business.

I/We acknowledge that the debit amount will be debited from my/our account according to the terms and conditions of my/our agreement with the Business and the terms and conditions of the Direct Debit Request (and specifically the Debit Arrangement and the Fees/Charges detailed in the Direct Debit Request) and this DDR Service Agreement.

I/We acknowledge that bank account and/or credit card details have been verified against a recent bank statement to ensure accuracy of the details provided and I/we will contact my/our financial institution if I/we are uncertain of the accuracy of these details.

I/We acknowledge that it is my/our responsibility to ensure that there are sufficient cleared funds in the nominated account by the due date to enable the direct debit to be honoured on the debit date. Direct debits normally occur overnight, however transactions can take up to three (3) business days depending on the financial institution. Accordingly, I/we acknowledge and agree that sufficient funds will remain in the nominated account until the direct debit amount has been debited from the account and that if there are insufficient funds available, I/we agree that Ezidebit will not be held responsible for any fees and charges that may be charged by either my/our or its financial institution.

I/We acknowledge that there may be a delay in processing the debit if:-

- (1) there is a public or bank holiday on the day of the debit, or any day after the debit date;
 - (2) a payment request is received by Ezidebit on a day that is not a banking business day in Queensland;
 - (3) a payment request is received after normal Ezidebit cut off times, being 3:00pm Queensland time, Monday to Friday.
- Any payments that fall due on any of the above will be processed on the next business day.

I/We authorise Ezidebit to vary the amount of the payments from time to time as may be agreed by me/us and the Business as provided for within my/our agreement with the Business. I/We authorise Ezidebit to vary the amount of the payments upon receiving instructions from the Business of the agreed variations. I/We do not require Ezidebit to notify me/us of such variations to the debit amount.

I/We acknowledge that Ezidebit is to provide at least 14 days' notice if it proposes to vary any of the terms and conditions of the Direct Debit Request or this DDR Service Agreement including varying any of the terms of the debit arrangements between us.

I/We acknowledge that I/we will contact the Business if I/we wish to alter or defer any of the debit arrangements.

I/We acknowledge that any request by me/us to stop or cancel the debit arrangements will be directed to the Business.

I/We acknowledge that any disputed debit payments will be directed to the Business and/or Ezidebit. If no resolution is forthcoming, I/we agree to contact my/our financial institution.

I/We acknowledge that if a debit is returned by my/our financial institution as unpaid, a failed payment fee is payable by me/us to Ezidebit. I/We will also be responsible for any fees and charges applied by my/our financial institution for each unsuccessful debit attempt together with any collection fees, including but not limited to any solicitor fees and/or collection agent fee as may be incurred by Ezidebit.

I/We authorise Ezidebit to attempt to re-process any unsuccessful payments as advised by the Business.

I/We acknowledge that certain fees and charges (including setup, variation, SMS or processing fees) may apply to the Direct Debit Request and may be payable to Ezidebit and subject to my/our agreement with the Business agree to pay those fees and charges to Ezidebit.

Credit Card Payments

I/We acknowledge that "Ezidebit" will appear as the merchant for all payments from my/our credit card. I/We acknowledge and agree that Ezidebit will not be held liable for any disputed transactions resulting in the non supply of goods and/or services and that all disputes will be directed to the Business as Ezidebit is acting only as a Direct Debit Agent for the Business.

I/We acknowledge that Credit Card Fees are a minimum of the Transaction Fee or the Credit Card Fee, whichever is greater as detailed on the Direct Debit Request.

I/We appoint Ezidebit as my/our exclusive agent with regard to the control, management and protection of my/our personal information (relating to the Business and contained in this DDR Service Agreement). I/We irrevocably authorise Ezidebit to take all necessary action (which Ezidebit deems necessary) to protect and/or correct, if required, my/our personal information, including (but not limited to) correcting account numbers and providing such information to relevant third parties and otherwise disclosing or allowing access to my/our personal information to third parties in accordance with the Ezidebit Privacy Policy.

Other than as provided in this Agreement or the Ezidebit Privacy Policy, Ezidebit will keep your information about your nominated account at the financial institution private and confidential unless this information is required to investigate a claim made relating to an alleged incorrect or wrongful debit, to be referred to a debt collection agency for the purposes of debt collection or as otherwise required or permitted by law. Ezidebit's Privacy Policy can be found at <http://www.ezidebit.com/au/privacy-policy/>

I/We hereby irrevocably authorise, direct and instruct any third party who holds/stores my/our personal information (relating to the Business and contained in this DDR Service Agreement) to release and provide such information to Ezidebit on my/our written request.

I/We authorise:

- a) Ezidebit to verify and/or correct, if necessary, details of my/our account with my/our financial institution; and
- b) my/our financial institution to release information allowing Ezidebit to verify my/our account details.